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BHARATIYA TELECOM EMPLOYEES UNION (BSNL)

Registered No 5123

(Affiliated to Bharatiya Mazdoor Sangh & ITEF)

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NO: BTEU(BSNL)/ITPC/2018/2

Dated 23.4.2018

To

Shri Anupam Shrivastava Ji,
Chairman & Managing Director

BSNL

New Delhi.

Subject: Sub: Adherence to Austerity measures - Award of work to
M/s Intense Technologies Limited for deployment of
Customer Acquisition and Communication Management
system(CACMS) - Reg.

Respected Sir,

In continuation of our letter dated 13/4/2018 on the above subject, it is to state that M/s Intense technologies were further given Data Base access as well as source code which are BSNL's propriety. We do not understand the reason why our management in ITPC Development Centre at Hyderabad is giving top priority to M/s Intense Technologies by giving whatever they have asked. Giving data base

access is highly sensitive issue as it is having aadhar data and pan number of our customers.

Management posts in ITPC are sensitive posts and continuing some of the officers beyond their tenure is giving opportunity to these officers to suppress the wrong doings done by them. Unless they are moved out of their positions, true picture will not come to light.

To substantiate our claim, the following issue serves as classic example:

During the period from 2008 to 2012, many of the refunds were done without receipt of report from M/s Pyro. As a result of which, many number of undefined transactions were refunded without receipt of confirmation from M/s Pyro Networks.

Based on the receipt of complaint on the deviation of procedure, an inquiry was held and report was submitted to DGM Vig, O/o CGMT, ITPC Pune vide letter No. ITPC/GM-D/HYD/Vig/2012-13 dated 28/02/2013.

However, in the said inquiry report the transaction were shown for 1(one) year for one zone, namely south zone. In reality, it should be calculated for 4 years from 2008 to 2012 for 4 zones. But the inquiry committee in order to save the delinquent officers conducted inquiry for eye wash and submitted its report showing a little loss to the Department whereas the factual figure is much more than what was arrived by the inquiring authority.

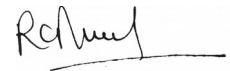
The then AGM against whom the inquiry was held, the same AGM was later given DGM(Adhoc) promotion. In another case he was given charge sheet and was given reversion to the post of AGM vide BSNL Corporate Office Order No.314-13/2010-Pers.I(Pt) dated 21/12/2012. He proceeded to CAT-Hyderabad Bench and obtained stay order on reversion to the AGM Post. Despite that, he was entrusted with the charge of DGM(Admn).

Further, consequent to the promotion of PGM(Dev), the charge of GM Development was given to Shri S.A. Melmalgi, DGM(Admn), ITPC Development Centre, Hyderabad though regular GM is available in ITPC Development Centre and Shri S.A. Melmalgi, DGM(Admn) is under transfer to A&N Circle as GM(CM) vide

BSNL Corporate Office letter No.315-06/2017-Pers.I(Pt) dated 23/11/2017 and he is yet to be relieved from ITPC. Earlier also he was given transfer to ITPC Chandigarh vide BSNL Corporate Office Letter No.314-17/2010-Pers.I dated 22/23rd July, 2010 and the same was canceled vide letter No.314-14/2012-Pers.I dated 18th October, 2013.

Hence, it is requested to conduct denovo inquiry on pyro activities between 2008 and 2012 and immediately take necessary action on those who are favouring M/s Intense Technologies at the cost of BSNL.

Yours faithfully,



(R.C.Pandey)
General Secretary